

Babcock use SCC.



SCC is an integral part of our IT delivery engine; perceived by many within Babcock to be a differentiator for us in the market. Our relationship with SCC is bound by trust at the highest level, running all the way down.



With their large international growth into new markets, Babcock had to change their working practices to accommodate international markets, working practices and regulations.

For the IT department, they needed a supply chain that could grow with them, consistent service levels and a complete service that was secure in each country they moved into.

SCC moved Babcock's IT from a federated environment to a single, centrally controlled and supported IT environment. Subsequently, SCC provides a variety of technical services, from high skilled design through to desktop support.

The key changes that Babcock's IT face is the internationalisation. Simon Parker, CIO at Babcock, commented: "We're looking to SCC for their ability to work across multiple countries and supply service levels that are appropriate in each of those countries.

"International growth will require some obvious changes, like languages and keyboards, and our supply chain has got to enable us to work in markets we haven't worked in before."

Parker explains how SCC is helping Babcock International:
"SCC is a key supplier within our IT environment and they're helping us grow and operate safely and securely."

"The centralised IT is reducing the disruption and the lack of control felt by users, while at the same time actually delivering the benefits of scale that you can do with a centralised group.

"The whole supply chain within IT is helping to improve Babcock's ability to provide a world class, secure IT environment."

"SCC is one of our most significant suppliers and they've been flexible and professional throughout our relationship. They have certainly got the right attitude and have supported us fully.

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